

Misa

5 Alden Road
Chappaqua, N.Y. 10514
September 24, 2001

Manager
Halifax Intl. Airport
P.O. Box 40
Amisdale, Nova Scotia
Canada B0N 1M0

RE Oct 1/2001 JD
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Dear Sir/Madam:

On the morning of September 11, 2001 we arrived at Halifax Airport (from Deer Lake, Newfoundland), learned of the unspeakable acts of terrorism against our country and became part of the mushy-looking groups of travelers stranded in Canada.

Fortunately, we found your airport volunteers, one of whom (Karen (?), dark hair, about 5'6") extended great patience and effort to help us deal with the immediate problems of the situation - finding hotel accommodations, baggage retrieval, etc. and stayed with us until our arrangements were in place. The tourist office employee (Laryn, I believe) was equally as diligent.

Undoubtedly, everyone working at your airport was feeling shock and disbelief. We are most grateful for the assistance of those with whom we personally came into contact at that difficult time.

Yours truly,
Maurice & Laryn Kets.