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1. Welcome to iWatch

This is the very first iWatch newsletter and it will be published quarterly to reach all the following employees at Halifax Stanfield International Airport:-



- *Persons who are employed at the aerodrome;*

- *Crew members who are based at the aerodrome; and*

- *Any other persons that are not crew members, but who require access to the aerodrome in the course of their employment.*

It is essential as an airport community that we have a culture of security awareness and vigilance. All of us must ensure that we do our part to help protect this airport and keep safe everyone who uses it. In order to help us achieve this goal HIAA introduced 'iWatch'.

The iWatch program provides our airport community with a reporting system whereby any security issue or concern can be relayed to the HIAA Security team for action. Security issues and concerns cover a wide-spectrum of possibilities that would include, but are not limited to: an unattended vehicle where it should not be, suspicious behaviour by a person or persons, damage to a security fence or barrier and luggage left unattended.

Please report anything that makes you think "that's not right". It does not matter if the incident turns out to be completely innocent. HIAA Security wants the opportunity to check all incidents that give rise to concern. When appropriate, our on-site RCMP may also need to get involved.

So, do not hesitate to contact iWatch – it really is in everyone's best interests that we receive your call/e-mail as soon as possible. As the iWatch motto so rightly states: *SECURITY IN THE AIR.....STARTS ON THE GROUND.*

2. iWatch awards

An excellent feature of the iWatch program is that when you make a report you will receive recognition for doing so and be presented with an iWatch award. Starting January 2014, in addition to the recognition award, HIAA Security is introducing a new iWatch award incentive. At the end of each month, a draw will take place involving all those from the airport community who made an iWatch report during that particular month. The lucky winner will receive a \$100 Visa card! The opportunity to win the Visa card is an additional thank you for playing your part in helping to keep our airport safe.



Susan Smith's iWatch report resulted in a person being arrested for stealing almost \$800 in merchandise. Thank you Susan!

3. Security news

Since the introduction of new Canadian Aviation Security Regulations in 2012, the Operator of the Aerodrome (HIAA) and many of our partners have been taking steps to meet the rigorous requirements of those regulations.



This is an ongoing and phased approach that is designed not only to provide enhanced security to HSIA, but to all classes of airports across Canada.

Even the government-based organizations involved in aviation

security – Transport Canada and the Canadian Aviation Transportation Screening Authority (CATSA) – have had additional demands put on them.

As you will see in the HSIA Security statement included with this newsletter, HIAA Security does not only intend to meet the aviation security regulations required of us, but we will actively seek to exceed them. Everything and anything that we can do to ensure that the premier airport in Atlantic Canada has the best possible level of security that we can provide for it, will always be the singular driving force of HIAA Security. Involving our airport community, partners and stakeholders is an essential element of that approach.

Recent developments in security at HSIA includes:-

- **Non-passenger screening (NPS):** If you are an airport employee authorized to enter the sterile or restricted areas of the Air Terminal Building, you will always be subject to screening by CATSA. The need for such screening is a requirement to meet the standard set by the International Civil Aviation Organization (ICAO). This is not an optional process and your cooperation and understanding is needed.
- **Restricted Area Identification Cards (RAIC) and other passes:** As part of exceeding regulations, HIAA Security has introduced an enhanced process for obtaining a HSIA RAIC/pass. Should you want more information on this, then please contact; Alan Carragher – HIAA Manager, Security Operations – 902-873-1417.
- **Christmas/New Year security operation:** As we have for many years now, HIAA Security will be putting in place a security operation for this very busy time of year for the aviation transportation industry. Additional security patrols and activities will take place, some of which will involve joint cooperation between HIAA Security and the RCMP.

4. Security vigilance and awareness

In each issue of the 'iWatch newsletter'; this section will have content aimed at helping to raise the understanding of aviation security-related issues to a level where we can feel confident that we are developing a culture of security vigilance and awareness amongst our airport community.

In this issue we are going to look at suspicious activity and the associated indicators. Unfortunately, in these current times, we have to accept that there are some really bad people out there who are willing to go to extreme measures to further a cause. To add to that, airports and the aviation transportation industry remain attractive targets for such persons. Here at HSIA we must work together to make this airport a less attractive target



through our willingness to embrace the principles of iWatch. We must never think "it can't happen here". Our collective approach must always be towards a goal of "we won't let it happen here".

Our level of awareness for the environment that we work in always has to be set at high. Whether it is: an

individual in pursuit of their own cause; a protest group attempting to gain notoriety; a person or persons involved in crime or the activities of a terrorist organization – indicators of suspicious behaviour will exist.

While terrorism is an uneasy concept for us to live with – especially in an airport environment – it is the number one driver behind our security activities. What we put into place to deter such acts then provides us with the foundation upon which other criminal activity or unwanted behavior is also captured. Do not make the mistake of believing that terrorists undertake what they do by chance. They plan their activities meticulously, which will include visiting potential targets to gather information and determine if there are any security weaknesses. Many of the activities associated with the planning that terrorists undertake are known to the police and intelligence services from past attacks. Therefore, if these activities can be identified and reported to airport security or the police, such

disruption will prove – as it has done elsewhere in the past – to be the action that can discourage or uncover a terrorist plot. Bearing all this in mind, indicators of possible terrorist/criminal activity will include:-

Photographing or filming of large public areas or security posts or equipment.

Note taking or drawing sketches.

Asking questions about airport security, e.g. location of security posts, CCTV cameras, guard shift changes etc.

Over a period of time, multiple sightings of the same person.

A person's behaviour, e.g. staring and then quickly looking away when eye contact is established, failure to make eye contact, acting nervously.

Over a period of time, using binoculars or still/video camera from a parked or moving vehicle.

Unattended baggage left in airport public places, e.g. briefcases, backpacks, laptops, a child's teddy bear. Such items could be the threat themselves, or placed there to see if anyone will actually report/respond.

Individuals taking measurements, such as counting footsteps

Please remember: There is no typical appearance for a terrorist, or any other type of criminal. They will just look like anyone else. It will be their behaviour at our airport that will make them appear different.

When reporting suspicious activity, make a note of the following details:

Description of a person:

Approximate age, height and weight



The colour of their hair, eyes and skin

Their clothing - what are they wearing – from head to toe

Other features, such as tattoos or scars

Details of a vehicle:

License plate

Make, model and colour

Body type (2 door, 4 door, van, SUV, etc)

Passengers (number of people in the vehicle)

5. Did you know?

No matter what your business is – on or off this airport - if your employees are required to use HSIA in the course of their employment, arrangements can be made with HIAA Security to have one of our staff attend any of your staff/team meetings to give a more in-depth insight in to iWatch and/or HSIA security-related matters. The presentation will be tailored to meet the needs of you meeting and also to any relevant time constraints.

The HIAA Security team is led by HIAA managers, who are then supported by managers from the Commissionaires Nova Scotia. From left to right in this photograph is:-

Dan Tanner [*HIAA Manager, Security*], **Simon Allen** [*CNS Site Manager*], **Kevin Connors** [*CNS Security Support Manager*],

Paul Moore [*CNS Watch Commander*] **Alan Carragher** [*HIAA Manager, Security Operations*].



The CNS also has a significant number of staff on site to perform the numerous security-related roles that complete the HIAA Security Team.

6. HIAA Security Statement?

HIAA Security developed the HIAA Security Statement. This document underpins our commitment to security at this airport. It is a regulatory requirement to have such a statement and it is essential that our whole airport community be familiar with it. Transport Canada rightly consider the security statements of each airport to be of such importance that they will send out their Inspectors for Security & Emergency Preparedness to reach out to each airport community – including here at HSIA – to see if employees who work at the airport, or who come to the airport in the course of their employment, are aware of the content of the security statement. The HIAA security statement is:-

The core objective of the Halifax International Airport Authority (HIAA) Security Division is to protect Halifax Stanfield International Airport's (HSIA's) employees, stakeholders, partners, visitors and assets. We will achieve this through continually motivating our community to strive for a level of vigilance and response that ensures HSIA is viewed as a centre of security excellence. An integral strand in achieving this goal will be the positive and supportive manner in which we work alongside our airport partners and stakeholders.

The integrity of our security program is without compromise and we will strive to exceed the expectation of all relevant legislation and regulations. The Security Division will conduct its business in a professional manner, with respect for all persons and in line with HIAA's Mission, Vision and Values statement, and with unwavering focus on health, safety and the environment.

Through prevention and preparedness plans the security of HSIA will constantly evolve to meet changing security challenges, not only locally, but taking into account influencing factors nationally and internationally.

As highlighted throughout this newsletter, to achieve the objectives of the security statement will take the involvement and cooperation of the airport community.

7. Festive holiday time!

As we approach this festive time of year, the whole of the security team at HSIA wish everyone in the airport community a truly enjoyable time. In making sure that those happy memories are obtained, we all need to take sensible safety and security precautions to negotiate some of the unexpected

situations that the holiday season can create. Our local HSIA RCMP Sergeant Scott Hirtle passes on the following message:-

It's the time of year when we attend many joyous holiday functions with family and friends. Whether at work or on our own time, we should be aware of situations where alcohol is being served or added to punches. Impaired driving is a no-tolerance high priority of front line policing today so we can expect noticeable increases in checkpoints throughout the province. Driving a motor vehicle while intoxicated is very dangerous and this offence falls under the impaired driving section the Criminal Code. This also holds true to those operating a motor vehicle on airside. A loss of a driver's license can severely affect people who rely on their license for work, which include many at the Halifax Stanfield Aerodrome.



While out shopping for those on your holiday list, going to Boxing Day sales or visiting friends, bear in mind it's also the time of year criminals target vehicles for the gifts left inside. It is always wise not to leave valuables in your vehicle, especially if visible from outside. Finally, the Halifax Stanfield Aerodrome is built on a plateau, where the weather changes from rain to snow quickly, with the wind at times creating white-out conditions. Snow tires (or at least the all season version) can be very beneficial when driving at this time of year. The Halifax Stanfield International Airport RCMP Detachment members are concerned about everyone traveling at this time of year; we hope that bringing these issues forward will assist you in having safer holidays with your family and friends....have a Merry Christmas and a Happy New Year.